

1. General information

Contact:

Uniqball WebShop is owned by:

Uniqball Ltd.

1061 Budapest, Andrásy way 10, 1st floor 13, Hungary

Company registry number: 01-09-952864

Registry Court: Court of Budapest

Identification No. by NAIH-73840/2014

EU Tax-number: HU23098529

Bank-account: 10702404-68294511-51100005

IBAN: HU65 - 10702404-68294511-51100005

SWIFT Code: CIBHHUHB

E-mail: info@uniqball.eu

Customer Service:

Shipping address: 6728 Szeged, Dorozsmai way 35

Hungary

Phone: +36-70-427-7776

E-mail: [info\[at\]uniqball.eu](mailto:info[at]uniqball.eu)

Opening hours: Monday - Friday: 9AM - 5PM

Our hosting service provider's name: Evista Kft

Seated in: 6722 Szeged, Attila u. 11

Contact: info@e-vista.hu

2. Customer Service

Customer Services provide the following:

- delivery of products
- gathering customer feedback
- dealing with complaints,
- handling registration,
- processing orders (from Monday to Friday),
- providing information,
- managing sales and informing registered users about special offers.

You can browse and comment on uniqball.eu without any restrictions. The sites of uniqball.eu are updated on a daily basis.

3. Registration

Purchase in the webshop at uniqball.eu is available for everyone, registering is not

mandatory.

Registration takes place by filling and sending in the registration form on condition that the user understands and accepts the terms and conditions. The successful registration is confirmed via e-mail by the Customer Services. Uniqball Ltd. is entitled to refuse any registration request if the user provides false or insufficient information on the registration form (e.g. the lack of data for delivery), or the data and the circumstances suggest that the purpose of registration is not proper use of the website. Furthermore, Uniqball Ltd. is entitled to cancel registration if illegal behavior or action is observed on the part of the user during browsing or purchasing.

Registered users may cancel their registration at any time by sending a written request (e-mail) to the Customer Services.

Registered users may modify or delete their personal data or delivery address after logging in and giving their correct username and password. In case they have forgotten these data, they can request a new password by clicking on "Forgotten password", which will be sent to the e-mail address given at registration.

By registering users may request to get newsletters or notifications about special offers from the Customer Services. Registered users are requested to inform the Customer Services in e-mail if they do not wish to use these services.

Registered users can only make a purchase on their own behalves. In case of organizations, only authorized persons may proceed.

Registered users are entitled to all services that they requested during registration.

Registration is regarded as a distance contract between the customer and Uniqball Ltd., the language of which is English. The contract is only recorded electronically, registered users can ask for a copy of it by sending their request by e-mail to info@uniqball.eu

This Agreement can be canceled if:

- it is requested by the user withdrawing his order

- it is requested by the user after legal or commercial warranty period, asking for deletion of personal data

Modifications of this Agreement can be made only if both Parties agree. Uniqball Ltd. reserves the right to modify this Agreement, if necessary.

4. About the products

The product description include:

the category of the product

basic information of the product

the purchase price of 1 item of the product and including 27% VAT, detailed price in parantheses.

The user manual, in downloadable form as well.

The colors of the pictures can slightly differ from reality. Uniqball Ltd reserves the right to modify the product information. We do not assume any responsibility for errors occurring during the uploading process of the site.

5. Guarantee & Service

The seller must deliver goods to the consumer, which are in conformity with the contract of sale.

Consumer goods are presumed to be in conformity with the contract if they:

- (a) comply with the description given by the seller and possess the qualities of the goods which the seller has shown/displayed to the consumer as a sample or model;
- (b) are fit for any particular purpose for which the consumer requires them and which he made known to the seller at the time of conclusion of the contract and which the seller has accepted;
- (c) are fit for the purposes for which goods of the same type are normally used;
- (d) show the quality and performance which are normal in goods of the same type and which the consumer can reasonably expect, given the nature of the goods and taking into account any public statements on the specific characteristics of the goods made about them by the seller, the producer or his representative, particularly in advertising or on labeling.

There shall be deemed not to be a lack of conformity for the purposes of this Article if, at the time the contract was concluded, the consumer was aware, or could not reasonably be unaware of, the lack of conformity, or if the lack of conformity has its origin in materials supplied by the consumer.

The seller shall not be bound by public statements, as referred to in previous paragraph if he shows that he was not, and could not reasonably have been, aware of the statement in question, or shows that by the time of conclusion of the contract the statement had been corrected, or shows that the decision to buy the consumer goods could not have been influenced by the statement.

Any lack of conformity resulting from incorrect installation of the consumer goods shall be deemed to be equivalent to lack of conformity of the goods if the product, intended to be installed by the consumer, is installed by the consumer and the incorrect installation is due to a shortcoming in the installation instructions.

Rights of the consumer

The consumer shall be entitled to have the goods brought into conformity free of charge by repair or replacement, or to have an appropriate reduction made in the price or the contract rescinded with regard to those goods.

In case of faulty performance you have the following warranty options.

1. Legal warranties:

1.1. Service part liability

In the event of defective performance by Uniqball Ltd, you have the right to validate a Service part liability claim under the regulations of the Civil Code.

You-by your choice- can claim for one of the above mentioned service part warranties:

You can ask for service or replacement, unless your option may not be realized or would mean unreasonably high costs for the business. If you didn't opt for service or replacement,

than you can choose to have the proportional discount on the contract or you can repair the product yourself at the expenses of the company, or in the last resort you can withdraw from the contract.

You can change your option of service part liability to another, nevertheless the costs related to this change shall be covered by you, unless the change was well-founded or it was caused by the company. You are obligated to notify the company about the defect forthwith, but no later than within two months of the discovery of the defect. However, please note that after the two-year period from the date of the contract it is not possible to enforce the rights of a liability.

Enforcement of your service part liability claim, within six month of the date of fulfillment has no other conditions than the notification of the company of the defect if you are certifying that the product or the service was purchased from the Uniqball Ltd.

However, after six months have elapsed from the date of fulfillment you must prove that the defect discovered by you already existed at the time of fulfillment as well.

1. 2. Product liability

Should the event of defective performance by Uniqball Ltd, occur you have the right to validate your right described in the 1.1. Point or you can opt for Product liability.

In case of choosing Product liability you may ask only for the service or replacement of the defected product.

The product is defected if it fails to meet effective quality standards at the date of selling it or if it does not have the properties included in the manufacturer's description.

You can enforce your Product liability within two years of the sales of the product by the manufacturer. After this period you will not be able to enforce this right.

Product liability may only be exercised against the vendor or against the manufacturer.

In case of enforcing product liability right you need to prove that the product is defected.

The vendor or the manufacturer shall be exempt from product liability only if they can prove that:

- The product was not produced or wasn't placed on the market as part of his business activity or
- it was not possible to discover the defect with the scientific and technological knowledge at the time of the sales
- or The defect of the product results from the application of the law or obligatory regulations by authorities.

The vendor or the manufacturer can be exempt by proving one of the above mentioned criteria.

Please note that for the same defect the Service part and the Product Liability cannot be enforced at the same time. However, in case of effective enforcement of product liability demand, you can demand service liability against the manufacturer for the replaced part.

1. Commercial guarantee:

Our goal is to deliver products to the complete satisfaction of our customers.

The duration of the commercial guarantee for UBH35 and UBH45 ballheads and for IQ3P tripods is of 2 years starting on the day of delivery. However, the registration of the products in our webshop ensures 3 additional years.

Guarantee requests can only be validated with the invoice or with the Warranty Letter which has been sent to your e-mail address or it can be downloaded from our website.

How to return or exchange an item:

1. Place the product into a shipping carton.
2. Include the invoice or Warranty Letter and the reason for the return. If the product is defective, please specify the defect.
3. Ship via a method that provides both insurance and tracking. Return shipping charges are the responsibility of the customer. We are not responsible for lost or damaged packages.

Send returns to:

Uniqball Ltd. Return Dept.
35. Dorozsmai way,
Szeged, Hungary, 6728

Please register your Uniqball product on our webpage first to begin the process.

Claims for damaged or missing items must be received within three business days of receipt of merchandise.

Please keep warranty letter, and receipts. They are very important if the merchandise is damaged, becomes defective or needs to be returned.

The warranty does not cover any defects or costs caused by:

- improper installation, unless it is due to a shortcoming in the installation instructions.
- if the product went through improper and/or unnecessary modifications
 - improper use of the product causing physical damage;
 - any use of the product other than intended;
- improper storage of the product, abuse of it
 - natural disaster;
 - failure to comply with care and maintenance instructions accompanying the product;
- special or custom order items also will not be accepted.

You will have to bear the direct cost of returning the goods.

Guarantee request can only be validated with the invoice or with the Warranty Letter which has been sent to your e-mail address.

/2014 (II. 26.) is the governing law with respect to handling guarantee requests. In case of dispute you shall initiate the process by the Trade Arbitration Panel of Budapest.

6. Ordering

The customer can place an order by collecting items in the virtual shopping cart. You can start placing an order by clicking on the cart button, and you can have check the items in the

cart by clicking on the shopping cart line. Here you can also add or remove items, or empty the cart.

You can remove items by clicking on the "X" button next to the number of pieces, or the green button next to the "product quantity" section after choosing the right quantity.

After choosing the destination click on the "Checkout" button to proceed to the Orders page where you can give and modify your invoice and delivery address, payment method or provide any additional comment. You can give different invoice and delivery addresses; in this case, the delivery address will also be indicated on the invoice as a comment. After providing all the necessary information, you need to agree to send the order.

Afterwards you find the necessary information about your order. Only after reading and accepting the terms and conditions and clicking on the "Confirm order" button can the customer order from our company. Once the transaction is complete, the customer receives an automatic e-mail confirming the receipt of the order. If necessary, our colleague will contact you via e-mail or phone.

Your order will be confirmed by the Customer Services of Uniqball Ltd.

In case you do not get any confirmation within 48 hours, you are free not to accept the order and request your money back. May you make this decision, please inform Customer Services about it.

7. Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the goods.

To exercise the right of withdrawal, you must inform us by mail: Uniqball Ltd, H-6728 Szeged, Dorozsmai way 35 or by e-mail on info@uniqball.eu (please indicate "withdrawal" in the subject field) of your decision to withdraw from this contract by an unequivocal statement. You may use the attached model withdrawal form, but it is not obligatory.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning

your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you,

including the costs of delivery (with the exception of the supplementary costs resulting from

your choice of a type of delivery other than the least expensive type of standard delivery offered

by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction,

unless

you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement. We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

You shall send back the goods or hand them over to us to Uniqball Ltd., H-6728 Szeged, Dorozsmai way 35 without undue delay and in any event not later than 14 days from the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of 14 days has expired.

You will have to bear the direct cost of returning the goods.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

8. Delivery

Delivery is available from Monday to Friday.

Your order is delivered by the subcontractors of Uniqball Ltd.
These delivery terms are only valid in case of online ordering.

It is not possible to modify the order after the order has been sent.

The delivery method can be only door-to-door, personal pick up is not available.

The customer must ensure the receipt of the delivered items and sign the delivery note. When receiving the items, they must make sure if the ordered items have been delivered, and the quantity and the quality of the products meet the requirements of the customer. Should there be any complaints; the customer must immediately notify the Customer Services.

The above mentioned delivery terms are only valid for purchases in the webshop.

The shipping costs are:

for orders of 100 eur or less: 13 eur (27% VAT incl.)

for orders of 101 - 540 eur : 19 eur (27% VAT incl.)

for orders of 541 eur or more : 49 eur (27% VAT incl.)

The delivery time is 7 days or shorter if the product is available. If not, than you will be contacted by our Customer Service.

9. Invoicing and payment

The invoice is always issued by Uniqball Ltd.

Your order will be effective as soon as the whole payment is executed in advance.

The following payment methods are available:

- Via PayPal
 - bank card,
 - advance bank transfer, the bank account number of Uniqball Ltd.:Bank-account: 10702404-68294511-50000005
 - IBAN: HU23- 10702404-68294511-50000005
 - SWIFT Code: CIBHHUHB

In case of paying via PayPal you will be charged an additional rate of 12,7 euros, gross, representing handling fees.

Customers outside of EU may be required to pay duty. Regulations of the receiving state will be applied.

10. Payment by bank card

The virtual card acceptance service for the Uniqball webshop is provided by CIB Bank Ltd. using very secure, SSL technology. In the course of bankcard payment you are redirected to the bank's payment site, and the payment transaction (card data input) is generated in the bank's site, and not in the Uniqball webshop's site. The payment site is operated by CIB Bank Ltd., according to the rules and regulations of the international card associations. The webshop is not in the possession and has no access to your card data (number, expiry date) and the bank account linked to it. The following data are necessary to process a card payment transaction, please prepare your card:

- Card number: (the 13-19 digit embossed or indented number on the front side of your card)
- Expiry date: (the mm/yy format embossed or indented number on the front side of your card)
- Validation code: (the last three digits on the back side of your card in the signature panel, CVC/CVV code). If there is no such code in your card, please leave the relevant field blank in the payment site.

The following card types can be used for payment in our webshop:

Visa: (embossed card)

MasterCard: (embossed card)

American Express: (embossed card)

Electron (not embossed, indented card) It depends on the issuer of your card, if it is allowed to be used for internet payment. If your card is authorized to be used in virtual environment, it is accepted in our webshop. For details, please, consult your issuer bank

11. Data protection (Privacy Policy)

Name of controller: Uniqball Ltd

Address: H-1061 Budapest, Andrásy way 10, 1st floor, 13.

E-mail address: info@uniqball.eu

Categories of data concerned:

The e-mail address, name, password, address, shipping address and phone number given by the data subject with his explicit consent to process those data.

During using the system the following data will be recorded: information about buying and the time of it, the moment of starting to visit the webshop and the one of terminating it, the users IP-address and sometimes – depending on the settings of the computer of the users – the type of the browser and of the operating system. Those items of information will be recorded by the system automatically. Anonymous data will be recorded on the server as well, such as the website which the user visited before, the website to which the user changed for after visiting uniqball.eu and the IP addresses of unregistered visitors. During these registrations personal data will not be collected.

All personal data will be processed based on the consent of the subject. Users shall note, that in case of handing over to us other persons' data than themselves, they will be responsible for the consent of the subject before such an act is taken.

It might be necessary to allow cookies. If you would not like to allow them, you can restrict them in your browsers settings. It may be possible that with restricting cookies information and pictures will appear partly, or not at all. Personal data will not be recorded in cookies. Personal data given by the subject will be used by the controller until withdrawal. You can also subscribe to newsletters, you will have the possibility to unsubscribe sending an e-mail to info@uniqball.eu or clicking on the unsubscribe button at the bottom of each newsletter.

The purposes of the processing for which the data are intended: construction and administration, procession of the database related to the operation of the webshop, sending newsletters

In case of the identifying data given by the user the purpose of the processing is to identify the user. Collecting the data is necessary to ensure the services provided by the controller. The data recorded in the log file during using the system can be used by the controller for statistical purposes.

The data will be used in the communication related to the orders and other transaction requested by the user (couriers as GLS, DHL or other partner involved in performing the contract). The partners of the controller may not use in any way other than fulfilling their contractual obligation, or transmit the data provided by Uniqball Ltd to third parties.

By subscribing to newsletters the data subject gets the opportunity to be informed about promotions or other commercial news.

The controller may not use the provided data for other purposes than the one described above. He may transmit personal data to a third party only with the consent of the subject of the data. This does not apply to possible data submissions required by law.

The controller gathers only the information strictly necessary to achieve the above specified objectives. The controller does not transmit the data to third parties for direct marketing purposes.

Be aware, that the court, the prosecutor and the investigating authority may ask the controller for transmitting the data or documents (Be. 71. §).

Personal data will be transmitted to the Data Protection Authorities – if the authority has set

out the exact purpose and category of data - only to the extent that is absolutely necessary to achieve the purpose of the request.

The right of access and procession of data: the data subject has given his explicit consent to the processing of those data

Term of processing data: until withdrawal

The personal data given obligatory by the user will be processed by the controller until the user expressly asks for deletion of them. Controller will fulfill this request in 15 working days after being informed by the user.

Data given by the user's decision will be processed until the unsubscribing of the user.

Data recorded in the log file during using the system will be stored for 3 years after visiting the webshop.

Deletion of personal data:

The request of deletion of personal data should be sent via e-mail to info@uniqball.eu. Controller will fulfill this request in 8 working days after receiving the request.

Data security measures:

Personal data will be stored and managed in the European Union.

The controller – with respect to the IT tools and their operation used in fulfilling the contracts - aims to be out for:

1. a) making sure that data can be accessed only by the relevant post holder
2. b) making sure about the authenticity of data processing
3. c) providing proof of data integrity
4. d) assuring protection against unauthorized access (data confidentiality)

The controller assures protection of data processing through technical and organizational measures which provide the proper security level against the risks which can appear during data processing.

The controller during data processing aims to be out for:

- confidentiality: protects data against unauthorized access

- integrity: protects the accuracy and completeness of the data and the processing method

The system and the network of the controller and his partners is protected against IT fraud, spying, sabotage, vandalism, and computer viruses, against cyber intrusions and attacks leading to refusal of services.

The operator shall ensure the security of server-level and application-level protection features.

Please be aware, that electronically forwarded messages, regardless of the protocol (e-mail, web, ftp, etc) are vulnerable to network threats that lead to fraudulent activity, contract dispute, to disclosure or modification of the information. The service provider takes all reasonable precautions against such threats. He is monitoring the systems to record any

security modifications, and to provide proof of all security events. Monitoring the system also allows us to monitor the effectiveness of the applied security measures.

Possibility of changing the Privacy Policy:

The controller reserves the right to modify this Privacy Policy without the notification of the users. The first order applied by the user after the modification came into force means the acceptance of the modified Privacy Policy. Please read it carefully every time before accepting it and finalizing your order.

THE DATA SUBJECT'S RIGHT related to processing their personal data:

Subjects may ask for information about processing their personal data. The controller shall offer the information requested by the subject about the type of data processed, the purpose of processing, the right of processing, the term of it, about the name, address and activity of the controller which can be related to the processing and about whom and for what purpose they are in the possession of those information. The request should be sent to info@uniqball.eu. The controller will answer the request in 8 working days. The subject may ask for deletion of his data.

Personal data can be processed if:

- the subject agrees or
- the law requires so– or authorized by the law, the Regulation of the local authority orders it,

If the data subject is unable to give his consent on account of lacking legal capacity or

for any other reason beyond his control, the processing of his personal data is allowed to the extent necessary and for the length of time such reasons persist, to protect the vital interests of

the data subject or of another person, or in order to prevent or avert an imminent danger

posing a threat to the lives, physical integrity or property of persons. Personal data can be processed only with the consent of the subject after being properly informed.

The personal data processed has to:

- be obtained and processed fairly and lawfully
- be accurate, complete and kept up to date if necessary
- be stored in a way that they can be identified only as long as necessary for the purpose of storing the data of the subject

Definitions:

- *personal data*: shall mean any information relating to an identified or identifiable natural person ('data subject'); an identifiable person is one who can be identified, directly or indirectly, in particular by reference to an identification number or to one or more factors specific to his physical, physiological, mental, economic, cultural or social identity

- the data subject's consent: shall mean any freely given specific and informed indication of his wishes by which the data subject signifies his agreement to personal data relating to him being processed.;
 - controller: shall mean the natural or legal person, public authority, agency or any other body which alone or jointly with others determines the purposes and means of the processing of personal data; where the purposes and means of processing are determined by national or Community laws or regulations, the controller or the specific criteria for his nomination may be designated by national or Community law;
 - processing of personal data ('processing'): shall mean any operation or set of operations which is performed upon personal data, whether or not by automatic means, such as collection, recording, organization, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, blocking, erasure or destruction;
 - processor: shall mean a natural or legal person, public authority, agency or any other body which processes personal data on behalf of the controller;
 - third party: shall mean any natural or legal person, public authority, agency or any other body other than the data subject, the controller, the processor and the persons who, under the direct authority of the controller or the processor, are authorized to process the data
- the data subject's objection: shall mean a declaration made by the data subject objecting to the processing of their personal data and requesting the termination of data processing, as well as the deletion of the data processed
- data transfer: shall mean ensuring access to the data for a third party
- data deletion: shall mean making data unrecognizable in a way that it can never again be restored;

15. Enforcement options:

The User can exercise his right through enforcement proceedings.

The subject has the right to request the relevant information about processing his personal data, and request correction of personal information, and - except for data processing provided by the law - the deletion of data through customer service.

Personal data will be deleted by Uniqball Ltd if their processing is unlawful, at the request of the subject, if the purpose of the processing no longer exists, or the deadline for processing, defined by law has expired, or if it is ordered by the court or the Privacy Commissioner.

The uniqball.eu informs the subject about the deletion and all those partners to whom the data was transmitted earlier.

The subject may object to the processing of his data if:

- the processing of personal data is serving only the rights or the rightful interest of the controller or the processor, unless it was ordered by law
- the purpose of processing or transmitting of the personal data refers to direct marketing and

public opinion research or scientific research;

- exercise of the right to protest otherwise permitted by law

Uniqball.eu shall – with the simultaneous suspension of the processing – examine the protest as soon as possible, but no later than 15 days and inform the subject about the result in written form. In case the protest is rightful, the controller suspends the processing of data, including further collection and transmission of it and the data shall be blocked. The subject, all the partners to whom the data in question was earlier transmitted and those ones who are obligated to take action on it will be informed about the objection and the about the measures taken.

If the subject does not agree with the decision made by the controller, he may initiate legal action within 15 days of being notified. These cases are under the jurisdiction of the court of Budapest.

Uniqball.eu cannot delete the data of the subject if the processing was ordered by law. Data shall not be transmitted to data receiver if the controller did agree to the protest and if the Court determined the objection justified.

In case of violation of the rights of data subjects he shall initiate legal action against the controller. The court shall give priority to the matter.

Uniqball.eu recompenses the damages caused by unlawful processing of data of the subject or by the violation of the technical requirements of data protection. The controller shall be exempt from liability if the damage was caused by an unavoidable cause falling outside the scope of data processing. Uniqball.eu will not reimburse any damage if the damage came from the injured party's willful or grossly negligent behavior.

Complaints against the controller's data processing activity should be filed to the Office of the Privacy Commissioner:

Name: Data Protection Budapest

Location: H-1051 Budapest, Nádor u. 22.

Mailbox: 1387 Budapest, PO Box.: 40.

Phone: 0036/1.475.7186, 0036/1. 475.7100

E-mail: adatved@obh.hu

Governing law: Act CXII. Of 2011. on the Right of Informational Self-Determination and on Freedom of Information (“Privacy Act”)

Personal data protection is a top priority for Uniqball Ltd. We are committed to handling the personal data of our users and customers in compliance with relevant legal and quality control regulations; thereby facilitating safe internet use and online shopping.

Uniqball Ltd. does not transfer information to a third party with the exception of subcontractors – e.g. carriers such as DHL, FedEx, or Avitech High Company, Amazon - so that the delivery can be executed. Under no circumstances do the subcontractors use and transfer the given information to a third party.

Data Protection Acts

Act LXIII of 1997: law on personal and public data,

Act VI of 1998: protection of individuals regarding automatic processing of personal data,

Convention for the Protection of Individuals with regard to Automatic Processing of Personal Data - Strasbourg, 28 January 1981;
Act CVIII of 2001: law on certain issues regarding electronic commerce services and information society-related services.

Data is protected by Uniqball Ltd. against unauthorized access, publication, modification, deletion both in network communication (online data management) and in data storage (offline data management).

Only authorized personnel and subcontractors (such as DHL, FedEx, Avitech High Company, Amazon) have access to private data complying with high levels of security control.

During registration Uniqball Ltd. only requests information that is necessary to fulfill an order.

Data processed during registration can be analyzed by Uniqball Ltd. for internal use and statistics.

The user agrees that Uniqball Ltd. manages, processes and stores their data for the abovementioned purposes.

The user acknowledges that they can modify or withdraw their consent to data management at any time; furthermore, they can request the correction or deletion of their personal data, and request information about data management.

Solicitations to modify data, withdraw consent or other requests related to data management should be sent to info@uniqball.eu. Your request will be fulfilled within 14 days and a confirmation will be sent to your email address.

Legal redress: legal disputes concerning data protection fall under the jurisdiction of National Authority for Data Protection and Freedom of Information (www.naih.hu) or Metropolitan Tribunal of Budapest (<http://fovarositorvenyszek.birosag.hu/english>).

12. Contacts

Our website enables the user to get into contact with other service providers through the links. This means that the users are transferred to sites maintained by other services providers, where Uniqball Ltd. has no influence on data management. Uniqball Ltd. shall not be responsible for information published by other websites.

13. Limitation of Liability

By shopping on uniqball.eu, the customer is assumed to acknowledge and accept the possibilities and the limitations of the Internet. Both the user and the customer agree to assess the risks that browsing and purchasing may involve, and to provide the safe use of their own computer and the protection of the stored data.

Uniqball Ltd. shall not be responsible for damages caused by force majeure or any events beyond its control, including damages resulting from:

the use or any malfunction of the website,
modification of data,
delay of information transmission,

viruses,
software error, Internet network malfunction, other line- or system errors caused by other technical problems.

Uniqball Ltd. is entitled to unilaterally modify the terms and conditions of purchase, or these terms and conditions without any explanation or notification. Modifications become effective and applicable on the date of their publications.

Should there be any price change, the previous price is valid and should be charged if the order was placed before the introduction of the price change.

14. Copyrights

The website of Uniqball Ltd. is protected by copyright. Beyond personal use, any content of this website (wholly or partially) can only be used, printed, reproduced, distributed, stored and transferred after obtaining the written consent of Uniqball Ltd.

15. Validity

The content of these terms and conditions including those regarding ordering and delivery, and the prices indicated on the website are only valid in case of online shopping.

PAYMENT METHODS:

The secure virtual card acceptance service for the Uniqball webshop is provided by CIB Bank Ltd. The safety of your payment is assured by splitting the information. The webshop gets the information related to the purchase, while CIB bank gets only the necessary card information for the transaction of payment on the payment site using very secure, 128-bit SSL encryption. The webshop will not get any of the information requested on the payment site, those will be accessible only for CIB bank. The webshop will inform you about the status of your transactions. For using card payment your browser has to sustain SSL encryption.

The amount including the purchased products/services will be locked on your card account immediately. Please read our detailed description!

Welcome to our webshop using the secure online payment of CIB bank!

Here you will find concise information on how you should proceed for a secure payment.

What is important when making a purchase?

- Read the description of our webshop, of the conditions of purchasing, delivery and of payment methods!
- Study the security conditions of the webshop as these are meant to guarantee the safety of your data!
- Keep record of the data related to your purchases!
- Keep record of the data of your payment transactions (transaction identifier, permission)
- Ensure the security of your card information, nobody should have access to them!
- Use a browser which allows SSL encryption!

About security

SSL is the abbreviation of Secure Sockets Layer, an accepted encryption method. Our bank uses a 128-bit encryption key which protects the communication channel. The company named VeriSing offers the usage of the 128-bit encryption key for CIB bank, which allows the bank to use the SSL encryption. Nowadays 90% of the electronic trade systems of the world are using this encryption method. The browser used by the customer encrypts the data of the cardholder using SSL before sending, so they will reach the bank in an encrypted form assuring that they cannot be used by unauthorized persons.

Accepted cards

The electronic payment system of CIB bank accepts Mastercard/Maestrocard, VISA and CISA Electron (the latter just if the issuer bank permits) and also the webcards suitable for electronic payment.

Payment steps

1. You can choose from the webshop the products/services you want to pay for with your card.
2. After this you will be redirected to the page of CIB Bank which assures you the security of your payment. Here you have to complete the information of your card to start the payment process.
3. After completing the card information you will have to click on the "Payment" button for starting the transaction.
4. After the payment you will be redirected back to the webshop and receive the confirmation of the payment.

If you choose to pay by your bank card, the amount you need to pay will be locked by CIB Bank on the card account after the confirmation of success of the transaction, which means the acceptance after verifying the validity and coverage of the card.

In case you aren't redirected back to the webshop, it means that the transaction was unsuccessful. If you click on the button "Back" or "Refresh" on the payment site, or close the site before redirecting to the webshop, the payment will not be executed.

If you need additional information about the status of your transaction, the reason for the failure, or other details, please, contact your bank.
